

Seattle Public Utilities Customer Review Panel

March 8, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #10

Proposed Agenda

Purpose: The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator/Presenter	Time
1.	Welcome	Mami Hara, SPU CEO/ General Manager	1:30-1:35 5 minutes
2.	Review and Approval of Meeting Summary from 2/22	Brian Medford Karen Reed, Facilitator	1:35-1:45 10 minutes
3.	Presentation of Action Plans, Part II	Ben Marre Ellen Stewart Sherri Crawford	1:45-3:00 75 minutes
	Break		3:00-3:15 10 minutes
4.	Presentation of Proposed Additional Reductions	Ben Marre Alen Chen Ken Snipes Sherri Crawford	3:15-4:15 60 minutes
6.	Next Steps and Adjourn	Karen Reed Brian Medford	4:15-4:30 15 minutes

Next meeting: Wednesday, March 22, 1:30-4:30pm